

PROVIDER BULLETIN

No. 12-18

April 2, 2012

TO: All Providers Participating in the NE Medicaid Program
All Medicaid EDI Trading Partners

FROM: Vivianne M. Chaumont, Director
Division of Medicaid & Long-Term Care

BY: Jeanne M. Larsen, Deputy Director, Claims
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RE: **Acceptance of 4010 Electronic Claim Transactions Ends June 30, 2012**

Please Share This Information With Administrative, Clinical, Billing/IT Staff and Trading Partners.

Nebraska Medicaid has been compliant with HIPAA 5010 electronic transactions since the mandated date of 1-1-2012 and has been accepting 5010 transactions since that date. However, to accommodate trading partners and providers who were not ready to submit 5010 837 claim transactions, Nebraska Medicaid has continued to accept 4010 claim transactions while actively working with trading partners to enroll and successfully test 5010 transactions. CMS has also recognized the need for additional time for trading partners, providers, clearinghouses and software vendors to become 5010 compliant by extending the enforcement discretion period through June 30, 2012.

Steady progress has been made by trading partners and providers to become 5010 compliant; currently more than 80% of electronic claims are being submitted to Nebraska Medicaid in the 5010 format. The continued dual functionality of accepting both 4010 and 5010 claims has been difficult for all involved, putting considerable stress on the Nebraska Medicaid Management Information System (MMIS). With Trading Partners not yet in production for 5010, there has been a dramatic increase in paper claim volume and processing time.

The purpose of this notice is to advise that while we anticipate 5010 compliance with Trading Partners prior to then, NE Medicaid has made the decision to extend the acceptance of 4010 through June 30, 2012.

Trading Partners who are not approved for 5010 production by May 15, 2012, must submit a plan for compliance no later than May 15th to the Medicaid EDI Help Desk at DHHS.MedicaidEDI@Nebraska.gov. The Plan should include: remaining tasks and expected completion dates (including testing plan and date compliance expected) and a contingency plan should you fail to make the June 30th deadline for being in production with 5010 with Nebraska Medicaid. Planned compliance dates will be shared with providers, upon request.

To accomplish the transition to 5010, Nebraska Medicaid suggests the following:

Providers:

- If not yet submitting 5010 claim transactions, contact your trading partner to ensure that testing is being aggressively pursued to ensure a successful transition to 5010 claims prior to July 1, 2012.
- Review the **Trading Partner Activity Status** report at:
http://dhhs.ne.gov/medicaid/Pages/med_edindex.aspx. If your trading partner is not listed in the column "5010 Transactions in Production" with the 837 that you require (837P, 837I or 837D), contact your trading partner to determine their plan for compliance for 7-1-2012. Also, ensure that software vendors and your IT staff are ready for the transition.
- If your NPI, Taxonomy Code and Nine-digit Zip code for each Medicaid billing provider account have not been reported to Nebraska Medicaid, contact the Medicaid Provider Validation staff at dhhs.providervalidation@nebraska.gov or 888-572-5707 immediately.
- If paper claims are being denied or returned for correction, review the claim completion instructions at: http://dhhs.ne.gov/Pages/reg_appx_atc471.aspx.

Trading Partners:

- If not in Production with 5010, begin the enrollment process immediately at http://dhhs.ne.gov/medicaid/Pages/med_edindex.aspx, test aggressively, and communicate regularly with providers.
- Begin testing as soon as possible; allow 4 – 6 weeks to become approved and promoted to production.
- Review the **Trading Partner Activity Status** report at:
http://dhhs.ne.gov/medicaid/Pages/med_edindex.aspx. Review to ensure your status is reflected accurately. Contact the EDI Help Desk, DHHS.MedicaidEDI@Nebraska.gov, with any corrections.

Additional information can be found at:

Instructions		
Billing	http://dhhs.ne.gov/Pages/reg_appx_atc471.aspx	
EDI	http://dhhs.ne.gov/medicaid/Pages/med_edindex.aspx	
Provider Bulletins		
#10-56 / 10-20-10	http://dhhs.ne.gov/medicaid/Documents/pb1056.pdf	5010 - Validation of Provider Information
#11-73 / 10/14/11	http://dhhs.ne.gov/medicaid/Documents/pb1173.pdf	Medicaid Transaction Changes
#11-77 / 11-30-11	http://dhhs.ne.gov/medicaid/Documents/pb1177.pdf	1/1 Deadline for 5010 & NPI Changes
#11-78 / 12-16-11	http://dhhs.ne.gov/medicaid/Documents/pb1178.pdf	Paper Claims

For those of you not yet in production, please review this information and contact the EDI Help Desk to begin or complete testing as soon as possible. For those of you already in production with 5010, thank you for your good work.

If you have questions regarding this bulletin, please contact the Medicaid EDI Help Desk at DHHS.MedicaidEDI@Nebraska.gov, 866-498-4357 or 402-471-9461.